

How-To:

To freeze the ice pack, place in the freezer for between 6-8 hours before each use. When you need to use the ice packs to keep the medicine case cold, remove the two packs from the freezer and place into the netting pouches in the lining of the case. When the ice packs are in place, place the medical device or vials in the right place to ensure they are securely held within the case.

Cooling duration:

Two ice packs can keep the inside temperature of the case at 2-8 degrees Celsius for around 6-8 hours and can keep the inside temperature below 20 degrees Celsius for about 3-4 days under normal conditions. In extreme heat, please monitor the internal temperature carefully and swap out the ice packs with cold ones when needed.

Product life time:

Each ice pack can be used repeatedly for 2-3 years. If the ice pack becomes punctured or visibly damaged, please discard it and replace.

Storing unopened medical vials:

When not in use, the medical vials should be kept at the correct temperature as stated on the medicine's packaging. This is often at fridge temperature (2-8 degrees Celsius) or even frozen, so store them in the fridge or freezer as appropriate.

When transporting vials in the insulated case, do not put the ice pack in direct contact with the medication, as it may be too cold and may "shock" the medicine, causing it to degrade. Travelling guidelines: Always keep the insulated medicine case with you when travelling and do not store in your luggage so that you can control its location and monitor its temperature throughout the journey. Luggage can be left exposed to hot temperatures for extended periods, which can damage your medication. Do not leave the insulated case in direct sunlight or on heaters to protect the cooling duration.